

Notice of References Cited	Application/Control No. 10/084,326	Applicant(s)/Patent Under Reexamination ARMENTANO ET AL.	
	Examiner Luke Gilligan	Art Unit 3626	Page 1 of 1

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
*	A	US-2002/0069089 A1	06-2002	Larkin et al.	705/4
*	B	US-2001/0044735 A1	11-2001	Colburn et al.	705/4
	C	US-			
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	M	US-			

FOREIGN PATENT DOCUMENTS

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NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	AIG tackles claims management, April 1999, National Underwriter, Vol.103 No.15, page 32.
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
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